



Give us a call:  
020 8059 4135

Drop us an email:  
[info@EncourageEducation.org.uk](mailto:info@EncourageEducation.org.uk)

Enquire on our website:  
[encourageeducation.org.uk](http://encourageeducation.org.uk)

# ENCOURAGE PEACE

## PEER MEDIATION





## OUR MISSION

To facilitate and promote welcoming yet beneficial learning standards for young people from all backgrounds.

We aim to prepare these individuals to attain their full potential by encouraging a healthy learning foundation for them to grow.

## OUR SERVICES

We develop peer mediation programmes for primary and secondary schools aiming to create or enhance their restorative practice policies.



## FULLY QUALIFIED EXPERTISE

We have a fully qualified team of experts dedicated to identifying the specific needs of every young person we work with.

This approach enables us to create bespoke programmes suitable to meeting the needs of young people.



# WHAT IS MEDIATION?

Mediation is a form of Alternative Dispute Resolution, it is a voluntary and confidential process used to settle disputes between two people, business or organisations.

Mediation involves appointing a mediator, an independent third party, to enable a conflict resolution process for mutually agreeable outcomes.



## WHAT ARE THE AIMS OF PEER MEDIATION?

**The Encourage Peace programme aims to empower pupils to:**

1. Take ownership and responsibility for their disputes.
2. Develop pupils problem-solving skills and encourage pupil cooperation in adversity.
3. Increase pupil self-esteem and confidence.

**Encourage Peace's aims for schools:**

1. To reduce student and staff conflict levels.
2. To encourage a peaceful school environment.
3. Enable staff to spend more time focusing on planning and teaching as opposed to resolving conflicts.

# QUALITY ASSURANCE

- Encourage Education is a member of the Peer Mediation Network.
- The Encourage Peace programme has been developed in line with the Peer Mediation for schools Best Practice Guidelines.
- Encourage Education are committed to satisfying all of the best practise guidelines for every aspect of the programme in order to ensure the best possible outcomes for participant schools.



## TRAITS OF A SUCCESSFUL PROGRAMME

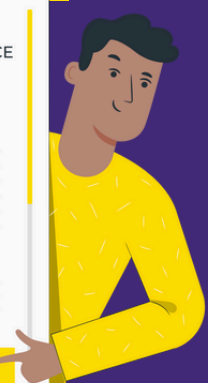
- A whole community approach to conflict.
- Encourage Education is committed to and encourages all participant schools to offer training and awareness of the scheme to the community.
- Integration of the EP programme into the school ethos.
- Long-term commitment view from Headteacher/Principle to the scheme.
- Appointment of an enthusiastic member of staff who can act as the school Mediation Coordinator, who has support from SLT and has the time available to commit to overseeing the scheme.



# OUR SERVICE AGREEMENT

All participant schools are required to sign a Service Level Agreement that outlines the following:

- 1.** The service the school will provide.
- 2.** The schools commitment to providing designated private spaces for training and peer mediation.
- 3.** The staff who will be present at the training session.
- 4.** A named Peer Mediation Coordinator, for ease of continued service.
- 5.** The service providers are committed to training and support for the school after the programme launch.
- 6.** Ongoing school commitment for promotion and staff support for the scheme.



TERMS OF SERVICE  
Welcome!

1. Term

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2. Licence

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Decline Accept



# THE FOUR STAGE PROCESS



## Stage 1 - School Consultation

- School Consultation
- School agree to and sign EE terms and sign Service Level Agreement.
- 25% deposit to be paid to EE within 14 days of signing terms.
- Conflict Audit of staff and students in the form of an anonymous questionnaire



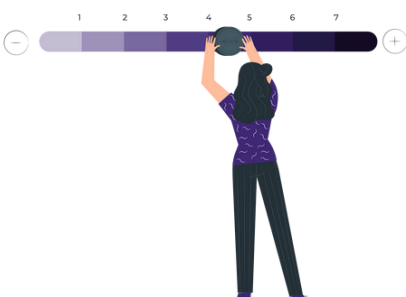
## Stage 2 - Scheme Awareness

- Mediator programme assembly for each year group.
- Staff training session plus additional sessions for parents, and community.
- 1 hour of awareness for each form, focusing on the role of a mediator, what makes a good mediator and how mediation works.
- Application and selection process takes place.



## Stage 3 - Training and Launch

- EE and the school will select 20-24 students to take part in a 5 day (30 hour) training course.
- Trainee Mediators have to pass a multiple choice and role play assessment to be successful on the course.
- Successful participants will receive a certificate, a special Peer Mediator lanyard and praise in the scheme launch assembly.



## Stage 4 - Review & Improve

- Encourage Education will continue to support participant schools through reviewing functioning programmes, conducting surveys and receiving feedback from staff and students.
- We will return to participant schools each academic year to provide refresher courses for new and continuing students.

# ENCOURAGE PEACE PRICE LIST



- The programme is a 5-day (30 hours) course.
- Suitable for 20-24 students maximum at a time.

## STANDARD

£2,000 per year

### Primary Schools

Great for supporting tough terms and exam preparation.

## STANDARD

£2,500 per year

### Secondary Schools

The ideal preparation ahead of core exam terms.

As part of our commitment to the long-term success of our programmes, we offer multi-year partnership agreements at a reduced rate.

Please contact us for more information about these rates.



# GET IN TOUCH

LET'S FIND A SOLUTION TOGETHER

It doesn't matter how you contact us but we would love to find a way we can help support you.

## ENCOURAGE EDUCATION

Education without walls



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